

SERVICE BULLETIN 2017-01

- TitleTouch Panel Display Software
- Date June 2017
- Scope This bulletin applies to Ionpure Touch Panel Display, model IP-POWERDSP-TP (W2T829935), which can be used with one of our Digital Control Rectifiers (DCR), the IP-DCR600V15A-M (W2T827123). NOTE: the other DCR, IP-DCR600V15A-R2 (W2T827122) must use IP-POWERDSP-G2 (W2T388687) for display and control.
- **Purpose** Some lonpure Touch Panels have been shipped without pre-installing the software that is necessary for the Touch Panel to communicate with the DCR. This bulletin contains instructions for obtaining and installing the required software.

Procedure

- Login and download the software for the lonpure Touch Panel from the lonpure web site. The home page is <u>http://www.evoqua.com/en/brands/lonPure/pages/default.aspx</u> and the file name is <u>lonpure_Touch_Panel_V2_B7.zip</u>. It can be found with a search for TOUCH PANEL. The file link above works only if already logged in.
- 2) Unzip the compressed file, and inside the file will be a folder called **mt8000ie**
- 3) Drag and drop the entire folder to an <u>empty</u> USB thumb drive. There should be nothing else on the USB drive or the Touch Panel will not detect the firmware folder.
- 4) Connect the thumb drive to the USB port of the lonpure Touch Panel.
- 5) A dialog will pop up, click **Download** (you will have only ten seconds to do this, or must replug the USB again).
- 6) A Virtual number pad will appear on the DSP-TP, and then a Download Settings dialog.
- 7) Enter the password 111111 and then press OK
- 8) The next dialog will ask to choose a folder.
- 9) Click the **plus** arrow on **usbdisk** (or double touch it)
- 10) Select **disk_a_1** (so that it is highlighted)
- 11) Then press OK. Once that's done, it'll download to the lonpure Touch Panel. That's it!